



**Fagl Lane, Hope,  
Flintshire, LL12 9PY  
Head/Pennaeth: Mr C. Ellis  
castellalun.com – 01978 760 238**

8.5.2026

Dear Parents and Carers,

We are writing to inform you about a new app being launched by Newydd, our catering partners, called the NEWydd School Meals app. The app has been introduced to help students and families stay better informed about catering balances and spending.

The app allows students to:

- View current catering account balances
- Better manage spending across the week

And in the future:

- See daily menus and food prices
- Pre-order food to reduce queuing

All students will receive an invitation via their Castell Alun school email account, including instructions on how to download and set up the app. Please note that the invitation will expire after three days, so prompt activation is advised. Further guidance will also be available on the school website.

While mobile phone use is not permitted during the school day, students will be able to access the app outside school hours or at appropriate times to check balances and plan spending.



One of the main benefits of the app is improved awareness of catering balances, which we hope will reduce the need for students to request an overdraft facility. Overdrafts create additional administration and costs for the school and are not always something parents/carers wish their child to use, particularly where sufficient funds have already been provided.

If you do not wish your child to receive an invitation to the NEWydd School Meals app, please email [main@castellalun.com](mailto:main@castellalun.com) with your child's name, tutor group and state that you would like to opt out of the invite.

Opt-out requests must be received by 15 May.

Similarly, if you do not want your child to have access to the catering overdraft facility, please notify us via the same email address.

We believe this app will help keep both students and families better informed, support students to manage their money more effectively, and reduce the need for overdrafts.

Thank you for your continued support.

Regards

Mr. C. Ellis  
Headteacher

